



La Fabbrica S.p.A.  
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TO OUR CUSTOMERS

Castel Bolognese, 29th November 2017



### LA FABBRICA: CERTIFIED QUALITY AND CUTTING-EDGE TECHNOLOGY

La Fabbrica, a company belonging to ITALCER Group, has acquired the prestigious ISO 9001:2015 "Quality Management System" certification.

ISO 9001:2015 is a reference norm aimed at ensuring customer satisfaction through high-level products or services which meet end users' expectations while guaranteeing constant improvements in terms of company effectiveness and efficiency.

To reach such goals, it is necessary to perform routine assessments of a company's entire industrial cycle – sales, procurement, production -. Customers' requirements - be they clearly expressed or not – must be accurately determined first, in order to effectively check the whole production process.

For further information please visit our websites:  
[www.lafabbrica.it](http://www.lafabbrica.it) and [www.avaceramica.it](http://www.avaceramica.it)

With this certification, and by complying with practices and procedures which guarantee the highest company management standards, La Fabbrica proves once again its total and continuous dedication to quality.

Gian Luca Visani  
Marketing Director  
La Fabbrica S.p.A.